



JOB ANNOUNCEMENT

Title

Support Services Manager

Safe Connections is hiring for a Manager in the Support Services department. Support Services is part of Safe Connections clinical counseling team. Support Services provide Safe Connections clients with intake, assessment and group counseling programming. This position will provide oversight and supervision of the Support Services Program and Therapists to include: all screening and assessment activities for client entry into programming; client assignment into services, program development and marketing of group programming. The Clinical Manager will also provide training and oversight to clinical interns.

Additional duties include: maintaining a small caseload of individual therapy clients, coordination of clinical internship activities, hiring and training new Support Services therapists, conducting yearly performance reviews, program evaluation and support of the clinical case audit process and quality improvement activities. Monitors staffing trends. Position responsibilities will take place onsite at Safe Connections office and remotely.

Qualifications

Master's degree in Counseling, Social Work, Psychology or related field; LCSW or LPC licensure plus 1 year or more direct experience post-licensure providing clinical supervision and team leadership experience, 3 years of experience providing culturally-sensitive, gender affirming therapy with clients on issues related to intimate partner and sexual violence, trauma and mental illness. Applied experience providing trauma-informed psychosocial assessment and group therapy. Experience with tele-behavioral health is beneficial.

A 37.5 hour work week with one evening required. Competitive salary and excellent benefits. 80% of medical insurance and all other insurance benefits are paid by Safe Connections.

Applications *will not be considered* without a **resume and cover letter**.

Resume and cover letter required to be considered to: heidi@safeconnections.org

Position will remain open until filled. No phone calls please.

Founded as Women's Self Help Center in 1976, today Safe Connections is a well-established and innovative nonprofit leader in the St. Louis region working to reduce the impact and incidence of domestic and sexual violence.

We do this through individual and group therapy, crisis care anchored by our 24-Hour Crisis Helpline, and prevention education programming for youth. Safe Connections serves nearly 20,000 individuals each year, inclusive of all genders, gender identities and sexual orientations.

Safe Connections seeks and celebrates diversity in its staff community and provides a dynamic team environment. A trauma-informed culture with a high value on self-care, mentoring and professional development is an organizational hallmark. We are an equal-opportunity employer. Employment decisions are made based on merit and organizational needs, not on race, color, citizenship status, national origin, ancestry, gender, gender identity, gender expression, sexual orientation, age, religion.

Safe Connections
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